



**STATE OF ARIZONA**  
**DEPARTMENT OF REAL ESTATE**

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**TEAM - "TOGETHER EVERYONE ACHIEVES MORE"**

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**ARIZONA DEPARTMENT OF REAL ESTATE (ADRE)**  
**Provides New Online Service for Developers and Builders**

PHOENIX – As Arizona real estate markets improve, and Developers and Builders deliver new communities to home buyers, the ADRE realized that there was an opportunity to improve upon its Public Report application process by adding online submission.

Commissioner Judy Lowe and the Arizona Department of Real Estate staff are excited to support Governor Ducey's focus on "Driving Economic Opportunity". The ADRE is pleased to announce its new ability to accept development and builder Public Report applications and administrative filings online on the Message Center through added electronic capabilities.

The Arizona developers and builder industry submit nearly 700 applications annually to ADRE. Up until now, this has been completed primarily by hard copy through mail or hand delivery because of data size and system limitations.

ADRE worked with the Arizona Department of Administration to quickly identify an enterprise technology solution capable of allowing applicants to submit applications through an online portal which agency staff can retrieve and process timely. Average days to issue an Expedited Public Report filing have decreased from 6 days in January 2016 to less than 3 days in December 2016. Average days to issue an Amended Public Report have decreased from just over 8 days in January 2016 to less than 5 days in December 2016.

"We believe this new capability will allow the development and builder community to shorten the approval time and deliver a home more quickly to a new home buyer" said Commissioner Lowe.

The Online Message Center is a platform for real estate licensees, developers and builders, and the public to select from a dropdown list of all ADRE Divisions, sending a specific question and/or applications to the specific subject matter expert within the Department Divisions, including Licensing, Development Services, Education, and General Information, with a response within 24 hours.

The ADRE continues to strive toward driving economic opportunity by creating more efficiency within the agency, with the goal of improving services for all constituents of Arizona.

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