



Arizona Real Estate Advisory Board
100 N. 15th Avenue, Suite 201
Phoenix, Arizona 85007



Katie Hobbs
 Governor

January 17, 2024

Susan Nicolson
 Commissioner

Honorable Katie Hobbs
 Governor of the State of Arizona
 1700 W. Washington St.
 Phoenix, AZ 85007

Arizona Real Estate
 Advisory Board

Dear Governor Hobbs:

Charlie Bowles
 2023 Chair

It has been my honor to serve on and Chair the Department of Real Estate Advisory Board and in 2023. Please consider this the Advisory Board's formal evaluation, pursuant to A.R.S. § 32-2104 (F).

Carla Bowen
 Member

The Real Estate Advisory Board's statutory purpose is to provide the Real Estate Commissioner with such recommendations as it deems necessary and beneficial to the best interests of the public, as well as recommendations on specific questions or proposals as requested by the Commissioner.

Bill Gray
 Member

Those of us appointed to the Real Estate Advisory Board represent and come from diverse backgrounds, geographic areas within the state, and sectors of the profession. The Advisory Board encourages stakeholder engagement on relevant topics and those stakeholders, in turn, communicate the needs of their respective communities and members of the public attending Board meetings are welcomed and continue to provide valuable insight.

Judy Jackson
 Member

Over the course of 2023, topics of discussion that the Advisory Board addressed include: significant issues and greatest challenges facing real estate regulators and licensees, consumer protection issues including deed fraud and real estate joint ventures, and pre-licensing exam upgrades.

Luis Ramirez
 Member

There were 84,401 total licensees at the end of our 2023 calendar year, representing an industry wide concern of an 8.5 percent decrease from our previous year. Our new license applications continue to be processed in one day, with nearly 95 percent completed online through our Online Licensing System. The approval and issuance of Public Reports to builders and developers to sell their new homes in their new subdivisions increased by 4.4% percent from fiscal year 2016. Pursuant to A.R.S. § 32-2124(K), 447 licensees were licensed through out of state license recognition.

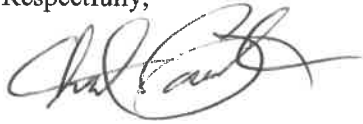
Matias Rosales
 Member

The Commissioner and Department remain committed to protecting the public's interests through licensure and regulation of the Real Estate professionals in Arizona. Included in that commitment we are providing excellent customer service with quality and timely delivery of those services and are focused on enhancing and improving our online services, reinforcement and by continuing to update our Real Estate education classes and exams. Department leadership continues to update the Advisory Board on all agency improvements, regulatory matters, licensee patterns, successes and concerns as we hear from the regulated community.

Christine Shipley
 Member

The Arizona Department of Real Estate continues to be one of the best leaders in our industry in the nation by continuing to perform the Arizona way. We look forward to the continued success of the Advisory Board, Commissioner Nicolson and the Department throughout this new year of 2024.

Respectfully,

A handwritten signature in black ink, appearing to read 'Charlie Bowles', written in a cursive style.

Charlie Bowles
2023 Chair ADRE Advisory Board